



Collections System Update

A publication of AMS Servicing Group

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First Quarter Enhancements

AMS Servicing Group is pleased to announce the following enhancements to Collections System, effective April 3, 2002.

Banking Information Fields Added

- You now can store a borrower's banking information on the Collections System.
- You may access this new screen by going to the "Borrower" screen and choosing the "General" tab.
- A *Banking Information* button, providing access to a new screen, has been added.
- You can add and edit the borrower's checking or savings account information and credit card information from this screen.

Tax Offset Checkbox Added

- We have added a "Tax Offset" checkbox to the "Non-Cash Payments Transaction" screen.
- If the box is checked, the payment transaction will be sent with a source code of "T" instead of "I" to System III.
- You now will be able to identify tax offset payments on the Collections System "Non-Cash Transaction Report" by referring to the "Tax Offset" column.

Alpha Break Increased to 4 characters

- We have increased the alphabetic break under "Collector Maintenance" from one character to four characters.

Loan Amount Display Added

- "Loan Amount" now will be displayed on the "Borrower" screen on the "Loan" tab.

Third Address Line Added to "System Defaults" Table.

- We have added an optional third address line to the "System Defaults" table.

Printing Options Enhanced

- You now can print the following items listed under the "Administration" menu:
 - * Collector,
 - * Borrower Response,
 - * Event Processing,
 - * Custom Letters, and
 - * System Defaults.
- You now can set letter margins on the left, right, top and bottom through the "System Defaults" table.

We will be producing the *Collections System Update* quarterly, detailing releases we have made to the system. If you have questions, please contact Kim Wilson at 800-458-4492 x2826 or kwilson@amsweb.com.



AMS Servicing Group
P.O. Box 3176
Winston-Salem, NC 27102-3176
(800) 458-4492
www.amsservicing.com