

# Campus Partners Update

## Index for 2004 Issues

---

### Audit

- Another Perfect Audit (Aug., p.5)
- Audit History (Aug., p. 5)
- Third-Party Compliance Audit in Process (May, p.5, June, p.5)
- Third-Party Compliance Audit Report Available Soon (Jul., p.5)

### Customer Anniversaries

- Long-term Customers Recognized (Jan., p.7; Apr., p.7; Jul., p.5; Oct., p.6) *Attachment:* Customer Anniversaries

### Customer Closeup

- Customer Closeup (Jan., p.7; Apr., p.7; Jul., p.5; Oct., p.7)

#### *Attachment*

- Fern Johnson – Winston-Salem State University (Jan.)
- Mary Rogers – University of Virginia (Apr.)
- Sandie Rosko (University of Washington) (Oct.)
- Theresa Shidaker (University of Dayton) (Jul.)

### Cutoff Dates

- Feb./March (Jan., p.10)
- Cutoff Dates for 2005 (Sept., p.9)
- March/April (Feb., p.7)
- April/May (Mar., p.8)
- May/June (Apr., p.9)
- June/July (May, p.7)
- July/Aug (June, p.8)
- Aug/Sept (Jul., p.7)
- Sept/Oct (Aug., p.7)
- Oct/Nov (Sept., p.8)
- Nov/Dec (Oct., p.8)
- Dec/Jan (Nov., p.5)
- Jan/Feb (Dec., p.7)

### Department of Education

- 2002-2003 Campus-Based Awards Close-Out Completed (Apr., p.4)
- 2003-2004 Campus-Based Reallocation Process (Jul., p.1)

- 2004 Spring Conference Presentations (Apr., p.5)
- 2004-2005 Federal Student Aid Handbook Update (Mar., p.3)
- 2004-2005 Federal Student Aid Handbook Announcement (Oct., p.2)
- 2004-2005 Final Funding Authorization Letters for the Campus-Based Programs (Apr., p.4)
- 2004-2005 Renewal FAFSA Application Available in PDF (Mar., p.3)
- 2004-2005 Supplemental Campus-Based Awards Q&A (Sept., p.4)
- 2005-2006 FAFSA Update (Nov., p.3)
- 2005-2006 FISAP Technical Reference (Jul., p.2)
- 2005-2006 Renewal FAFSA Mockup is Now Available (Aug., p.4)
- 2005-2006 Verification Worksheets Published (Dec., p.3)
- Additional Paper Copies of 2004-2005 FAFSA Available in December (Dec., p.3)
- Annual Update of the HHS Poverty Guidelines (Feb., p.4)
- Changes in 2005-2006 FISAP for Perkins, FESOG, and FWS (Mar., p.2)
- Clarification from ED on Changes to the 2005-2006 FISAP (Apr., p.3)
- Consider Assigning Old Loans to ED (Dec., p. 3)
- Contact Information for FSA's Student Loan Ombudsman's Office (Jul., p.3)
- DHCDD Campus Based Branch's New Branch Chief (Mar., p.3)
- DHCDD Contact Person Update (June, p.3)
- *Dear Colleague Letter* Review (Feb., p.3)
- Deduction for Interest on Qualified Education Loans (May, p.4)
- Disaster Relief Available for Victims of Hurricane Charley (Aug., p.3)
- Draft FAFSA Form/Instructions for 2005-2006 (June, p.3)
- ED Announces New Web Site (Jan., p.2)
- ED Issues Guidance on Waivers for Military and Disaster Victims (Jan., p.4)
- ED Reprinting 2005-2006 Federal School Code List Booklet due to Errors (Dec., p.4)
- ED Urges Action by Schools: Imposter Offering Grants for a Fee (Jul., p.2)
- eZ-Audit Improvement Underway (Jan., p.5)
- FISAP Report Update (June, p.3)
- FSA Coach Training Course Now Available (Sept., p.4)
- FSA Releases EDEExpress Basics Training Modules (Mar., p.3)
- Family Educational Rights and Privacy Act: Electronic Signature (Final Rule) (Apr., p.4)
- Federal Perkins Loan Program Status of Default as of June 30, 2003 (Apr., p.4)
- Fiscal Operations Report and Application to Participate (FISAP) (Jul., p.1)
- General Guidance for Title IV Participants Affected by a Disaster (Mar., p.2)
- Information on the Default Reduction Assistance Program (Sept., p.4)
- Initial Draft Posted of 2005-2006 EDE Technical Reference (Jul., p.3)
- Institutional Eligibility under the Higher Education Act of 1965, as Amended (Final Regulations) (Apr., p.5)
- Master Promissory Note for HPSL, PCL, LDS, and NSL Borrowers (June, p.3)
- More Clarification from ED on Paid in Full Promissory Notes (Aug., p.2)
- NSLDS E-mail Address Changed (Mar., p.3)
- Need Help with the FISAP? (June, p.3)
- New Secretary of Education Named (Nov., p.2)
- Notice of the 2004-2005 Award Year Deadline Dates (Mar., p.3)
- Notification of 2004-2005 Campus-Based Funding (Apr., p.4)
- Perkins Service Cancellation Reimbursement and Payment Letter (May, p.4)
- Proposed Changes to the 2005-2006 FAFSA (Mar., p.3)
- Reminder – Federal Poverty Guidelines for 2004 (May, p.4)

- Reminder – Guidance for Those Impacted by Recent Disasters (Sept., p.4)
- Requesting and Using an ED-PIN (Oct., p.2)
- Return of Title IV Aid Guidance Changed (Nov., p.3)
- Rutgers to Manage New Discussion List (Jan., p.4)
- SAIG Enrollment Document – Revision Notice (Oct., p.2)
- Schools Should Update Their Federal School Code File (Jul., p.1)
- Spanish FAFSA Available for 2004-2005 (Jan., p.5)
- Student Aid Report Draft Available for 2005-2006 (Aug., p.4)
- Title IV Funds Not Allowed to Escheat to Third Parties (May, p.4)
- Update Federal School Code (FSC) Address On-Line (Jan., p.5)
- Updated 2004-2005 SAR/ISIR Comment Codes and Text (Jan., p.5)
- Updated Sources of Assistance for Schools Posted (May, p.5)

#### How To...

##### Attachment

- Join COHEAO (Sept.)
- Process New Loans and Advances and Unpostable New Loans and Advances (Oct.)
- Use E-Exit (Aug.)
- Use *eXpressReports* (July; Oct.)
- Use *iPROMise* (June)
- Use System 3i (Jan.)

#### Inside Campus Partners - Profiles

##### Attachment

- Carey, Mike (June)
- Carey, Paul (Aug.)
- Coleman, Virginia (Feb.)
- Fulp, Charles (Jan.)
- Gillett, Carrie (Dec.)
- Green, Tom (July)
- Joyce, Barbara (Sept.)
- McLaurin, LaShawnta (Oct.)
- Olson, Mark (Nov.)
- Shepherd, Pat (May)
- Springs, Annie (Apr.)
- Vogler, Vicki (Mar.)

#### Legislative Update

- COHEAO Announces: House Republicans Propose Changes to Perkins Loan Program in HEA Reauthorization (May, p.3)  
*Attachment: Summary of Perkins-Related Provisions of Reauthorization Bill (May, p.4)*
- COHEAO Announces Teleconference on Reauthorization (June, p.2)
- COHEAO Mid-Year Meeting (Aug., p.1) *Attachment: Talking Points & Federal Capital Contributions List*
- COHEAO Teleconference Suggestions (Dec., p.2)
- Congress Extends Higher Education Act Through FY 2005 (Oct., p.1)
- Contact Your Representatives Now (Feb., p.2)
- Keep Those Letters Coming! (Perkins Funding Update) (Sept., p.1)
- Perkins Funding Crisis (Dec., p.1)
- President Bush Signs Bill to Extend HEA Program (Nov., p.2)

#### Loan Consolidation

- Freedom to Choose a Consolidation Lender (Sept., p.5)
- Loan Consolidation Payment Code (Sept., p.6)
- Loan Counseling Opportunity (Sept., p.5)
- Locking in Today's Rates (Sept., p.4)
- Perkins Loan and Federal Student Loan Consolidation (Sept., p.4)  
*Attachment: Student Trust Loan Consolidation Authorization Form*

#### Miscellaneous

- Customer Service News (Oct., p.5)
- Customer Satisfaction Survey (Oct., p.6)
- Did We Pass Our Test? (Mar., p.5)
- Index for 2003 Available (Jan., p.7)
- Life Off Campus (Jan., p.7)
- Long-term Employees Recognized (Dec., p.5)
- Mark Olson Joins Campus Partners (Nov., p.2)
- Meet Your Customer Service Representatives (Dec., p.5)

#### Attachment: Meet Your Representatives

- Web Site Traffic Increases (Feb., p.5)
- Wendy Cox Receives Anne-Marie Miller Service Excellence Award (Nov., p.1) *Attachment: About Our Award Winning Staff*
- Whirlwind of Activity (Disaster Recovery Test) (Sept., p.7)

#### New Customer – Welcome!

- Santa Clara University Joins Family (Mar., p.4)
- Welcome New Customers! (South Carolina State University and Virginia Law School Foundation) (Oct., p.6)

#### New Products Update

- Cohort Right Track Reminder (Jul., p. 4)
- Coming Soon—*eXpressReports* (Feb., p.4)
- Coming soon: myReports (Aug., p.4)
- E-Bill (Oct., p.3)
- E-Exit Update (Jul., p.4)
- *eXpressReports* and Annual CD-ROM (Jul., p.3)
- *eXpressReports* Enhancements (Oct., p.4)
- *eXpressReports* Tips (Oct., p.5)  
*Attachment: How to Use eXpressReports*
- *iPROMise* Update (Jul., p.3)
- myReports (Oct., p.4; Nov., p.3)
- New Products Keep Rolling Out (Aug., p.4)
- New Product: *eXpressReports* (May, p.1) *Attachment: New Products Update*
- New Products Update (Sept., p.6)  
*Attachment: myReports Fact Sheet*
- New Products Update (Oct., p.3)
- Take Advantage of New Products in 2005 (Dec., p.4)
- Tried and True Products (Jul., p.4)

#### Privacy

- Compliance with Fair Debt Collection Practices Act (Sept., p.3)
- New Billing Number Using RAAN Implemented (Sept., p.2)

- Privacy and Billing Number Update (Jan., p.1)
- RAAN (Randomly Assigned Number (Feb., p.1)

### Regulatory Updates

- Federal Perkins, FFELP, and Direct Loan Technical Corrections (Final Regulations) (Jan., p.3)
- McKeon Decides to Drop Punitive Measure in H.R. 3311 (Mar., p.4)

### Reminders/Announcements!

- CD-Rom Update: Correction (Aug., p.4)
- Archive Criteria and Reminder (Sept., p.5)
- Archive Reminder and Selection Criteria (Mar., p.4)
- AMS Servicing Group Will Be Purchased by JPT Partners, LLC (Jan., p.1) *Attachment: Customer Letter*
- *DocumentDirect* to be discontinued (Aug., p.4; Sept., p.6; Oct., p.4; Nov., p.3; Dec., p.5)
- Get Ready for Year-End Processing (Apr., p.6; May, p.5)
- Mandatory Date for New Master Promissory Note Approaches (Sept., p.3; Oct., p.2)
- New Loans and Advances (Oct., p.3) *Attachment: How to Submit New Loans and Advances and Unpostable New Loans and Advances*
- Online Update (Feb., p.4; Mar., p.5)
- Preparing for Exit Interview Season (Mar., p.5)

### Services/Enhancements

- Call Center Enhancing Name and Date of Birth Policies (Apr., p.5)
- Coming Soon – Enhancements to On-Line Reports: *eXpressReports* Offers Improved Features for Web Reports; *DataStream* CD-ROM Provides Permanent Retention of Reports (Jan., p.6)
- Credit Counseling Referrals (June, p.5)

- Introducing: Student Trust (May, p.2)
- Loan Consolidation Payment Code (Sept., p.6)
- Master Promissory Note Question and Answer Guide (June, p.2) *Attachment: Q&A Guide*
- Separation Date Management Offered to Assist Customers (Jan., p.5)
- The Other ReFi Boom (Student Trust) (June, p.4)
- Want to Make Loan Assignments? We Can Help! (May, p.5)

### Taxpayer Relief Act (TRA)

- Interest Reporting in January 2005 (Dec., p.4)

### Training/Workshops/ Regional Meetings

- Conference Schedule (Jan., p.9; Feb, p.7; Mar., p.7; Apr., p.9; May, p.7; June, p.7; Jul., p.6; Aug., p.7; Sept., p.8; Oct., p.8; Nov., p.5; Dec., p.7)
- Last Call for Student Loans 202! (Sept., p.7) *Attachment: Workshop Flyer & Registration Form*
- Regional Meetings (Jan., p.9; Feb., p.6; Mar., p.7; Apr., p.8; May, p.7; June, p.7; Jul., p.6; Aug., p.6; Sept., p.8; Oct., p.8; Nov., p.4; Dec., p.6)
- Student Loans 101 Scheduled for July 8-9 (May, p.6; June, p.7)
- Student Loans 202 Scheduled for October (Jul., p.6; Aug., p.6)
- Teleconference Interval Training: Student Loans from A-Z (Jan., p.8; Feb., p.5; Mar., p.5; Apr., p.7; May, p.6; June, p.; Jul., p.5; Aug., p.6; Sept., p.7; Oct., p.7; Nov., p.4; Dec., p.6)
- Workshop Information (Nov., p.4; Dec., p.5) *Attachment: Workshop Flyers and Registration Forms*
- Workshop Schedule for 2004 (Jan., p.9; Feb. p.6; Mar., p.6; Apr., p.8) *Attachment: Workshop Flyer and Registration Form*

### Transition News

- AMS Servicing Group in Transition

- (Feb., p.1)
- AMS Servicing Group Will Be Purchased by JPT Partners, LLC (Jan., p.1) *Attachment: Customer Letter*
- Campus Partners—A New Beginning (June, p.1) *Attachment: President's Letter*
- Drum Roll, Please! (May, p.1)
- New Company to Focus on NEW Products and Services (Mar., p.1) *Attachment: Highlights of Product Development Plans*
- New Name (Apr., p.1) *Attachment: Customer Letter, Question and Answer Guide, W-9*
- Other Changes (Apr., p.1)