

# How To

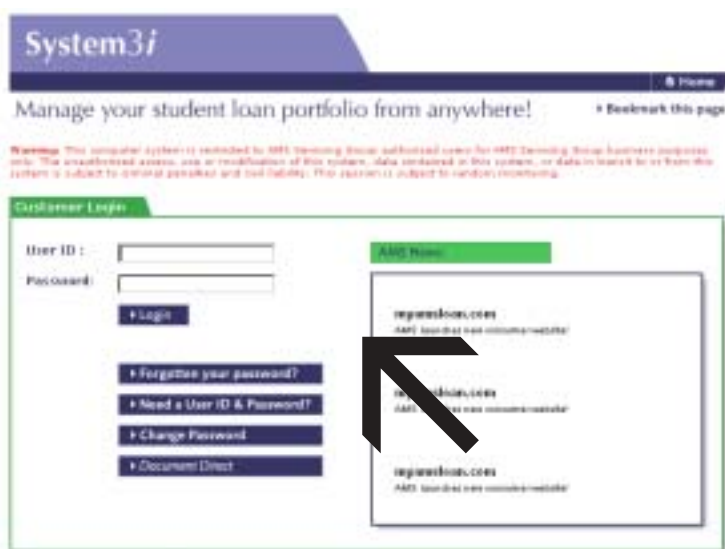
## Use System 3i

Do you need a quick and easy way to view the most up to date information on a borrower's account? Try **System 3i**, it's information on the fly. You can view history of payments, deferments, cancellations, and much more!



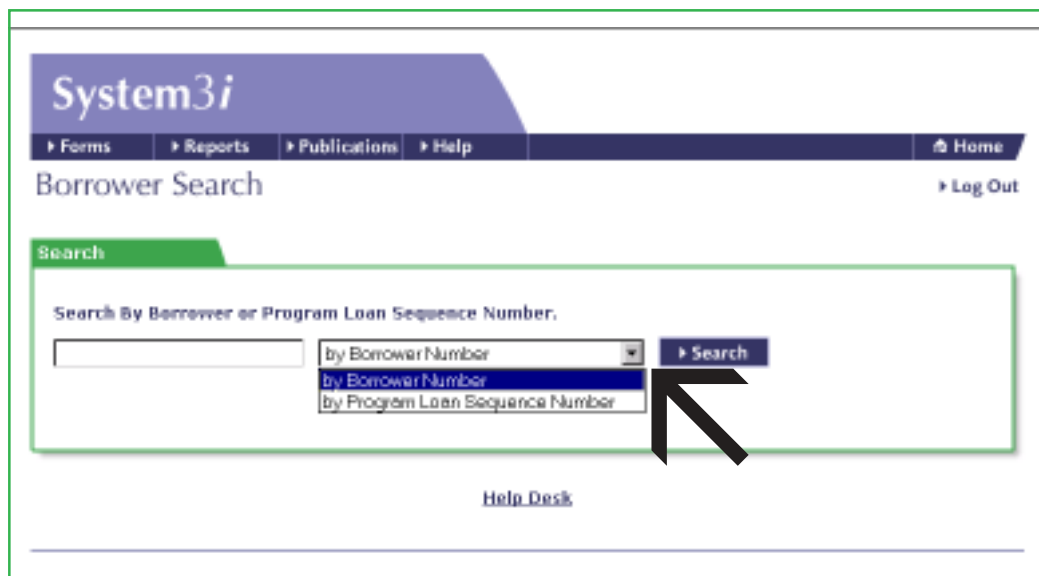
System 3i is our Web-enabled loan servicing system that provides customers with real-time access to student loan portfolio information via the web. System 3i is a very valuable tool that is easy to access, easy to use, and easy to understand.

To get started, all you need is access to the Internet and an ID and password. If you don't have an ID and password assigned by Campus Partners, just visit [www.campuspartners.com](http://www.campuspartners.com) and download a System 3i Access Authorization Form. Complete and return the form to our office, and we'll assign your ID and password within 2-3 business days.



System 3i can be accessed using any Internet connection from our home page at [www.campuspartners.com](http://www.campuspartners.com) or directly at <https://system3i.campuspartners.com>.

Once you have logged into System 3i with a valid ID and password, you will see the Borrower Search page. This page allows you to locate a borrower using a 9-digit borrower number or a 16-digit program/loan/sequence number.



The System 3i graphical interface is so easy to use that with just a few clicks of the mouse you can view account information, collection agency information, calculate a future payoff, update a borrower's address and process E-Pay transactions.

**System3i**

by Borrower Number

Forms Reports Publications Help Home Log Out

**Loan Details**

You are here: [Borrower Summary](#) / [Account Details](#) / [Loan Details](#)

**Personal Information**

Name: Steadman, Nancy  
 Address: C/O Beth Beale P.O. Box 3170  
 Winston-Salem, NC 27102-3170

The primary address for this borrower is bad and there are no valid secondary addresses on file.

**Loan Summary**

|                            |                    |                           |               |
|----------------------------|--------------------|---------------------------|---------------|
| Loan Number:               | 00003-123456789-01 | Loan Type:                | Institutional |
| Loan Amount:               | \$950.00           | Current Due:              | \$3.77        |
| Loan Balance:              | \$950.00           | Past Due:                 | \$1,613.20    |
| Payoff Amount:             | \$1,619.10         | Fees Due:                 | \$0.00        |
| Payoff Date:               | 01/15/2004         | Total Due:                | \$1,616.97    |
| Loan Status:               | Past Due           | Due Date:                 | 01/05/2004    |
| Billing Type:              | Statement          |                           |               |
| Billing Frequency:         | Monthly            |                           |               |
| Interest Rate:             | 5.000%             | Special Billing Amount:   | \$0.00        |
| Interest Rate Type:        | Fixed              | Special Billing End Date: |               |
| Interest Accrued:          | \$669.10           |                           |               |
| Current TRA Interest Paid: | \$0.00             | Principal Paid:           | \$0.00        |
| Prior TRA Interest Paid:   | \$0.00             | Principal Cancelled:      | \$0.00        |
| Collection Agency:         |                    |                           |               |

**History**

Last Payment Date: 03/21/1996 Last Deferral Type:

Last Payment Amount: \$15.00 Last Deferral End:

Last Cancellation Type:

Last Cancellation End:

- ← **E-Pay**
- ← **Calculate Future Payoff**
- ← **Update Borrower's Address**
- ← **View Account Information**
- ← **View Collection Agency Information (when applicable)**
- ← **View Payment, Cancellation, and Deferral History**

In addition to borrower information, you can access forms, reports, publications, manuals, "How to" information, and answers to frequently asked questions from drop-down menus on System 3i.

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**Personal Information**

Manuals  
 How-To Articles  
 FAQs

We hope you enjoy using this exciting new Web tool.  
 Please contact our **Help Desk** if you need further assistance.  
 1-800-458-4492, ext. 2111  
[helpdesk@campuspartners.com](mailto:helpdesk@campuspartners.com)