Collections System

Second Quarter Enhancements

Campus Partners is pleased to announce the following enhancements to the Collections System effective July 13, 2006.

Administration Menu - Event Processing

We have added a new transaction event code to the Event Processing Table on the Campus Partners Collections System. The event code is called 'Loans Brought Current'. With this enhancement, this new transaction will be enabled in your Event Processing table. If you do not wish to use this event code, place an 'N' in the Enable column to change from yes to no, and then press the Save button. This event code will also be loaded at 1 day for the number of days until the loan is scheduled removal from the Collections System. Click on the '# Days?' for 'Loans Brought Current' and update the value if you wish for the loan to be on the Collections System longer than one day afer it becomes current before it is scheduled to be removed.

Worklist

The 'Borrower Information Screen – Pending Tab' will display all outstanding collection activity (worklist or letter) scheduled for a borrower on the Collections System.

To cancel a worklist or letter for a borrower, do the following:

1. Click on the worklist or letter that you want to cancel. Make sure the black arrow on the left side is pointing toward the worklist or letter to be cancelled.

2. Scroll to the right side of the pending tab page by using the scroll bar at the bottom of the page.

3. Click your mouse in the column labeled 'cancelled' in order to cancel the worklist or letter.

4. Enter the current date in the following format MM/DD/YYYY.

5. After entering the date, you can move to another tab to confirm that the letter is no longer listed. When you return to the pending tab, you will find that the letter is no longer listed.

The administrator can view the total number of worklists or etters that have been cancelled by each collector on a daily, weekly, or monthly basis by using the 'Progress Report'. See Section 3, page 5 of the Collections System Manual for more information on this report.

PCCS Activity Flag on System III

Two fields, the 'PC COLL ACTVTY FLG' and 'PC COLL ACTVTY DTE', can be found on System III on the Collections Screen (COLL). Valid values for the 'PC COLL ACTVTY FLG' are:

S = Send to the Collections System
D = Do not automatically remove from the Collections System
R = Remove from the Collections System
W = Withhold from the Collections System (The withhold flag is the only flag that can be changed back to 'blank')
Blank = Not on Collections System – Eligible to be sent

You can update these fields online and by due diligence. To verify the number of days delinquent at which you are sending loans to the Collections System, please contact your Customer Service Representative. Remember that you can assign cohort and projected cohort loans to the Collections System based on a separate number of days past due.

The following screens on System III display 'PCCS' on loans that are on the Collections System (PC Coll Activity Flag on the 'COLL' screen equals S or D): MAIN, LN1, LN2, LN3, LN4, LN5, and BASE.

You will see the following comment in history on System III when a loan has been sent to the Collections System: 'PC COLL ACTY FL FROM TO S'.

The Collections System
Fully Integrated Collections Module

The *Collections System Update* is published quarterly, detailing enhancements we have made to the System. An updated manual is available online. If you have any questions, please contact your Customer Service Representative at Campus Partners at 1-800-458-4492.