



UPDATE

Collections System

Third Quarter Enhancements

Campus Partners is pleased to announce the following enhancements to the Collections System effective September 27, 2005.

Transaction - Cost Due

On System III in August, we expanded “Other Cost” into multiple types. We are adding the ability for these seven new different types of other cost to be added to System III through the Campus Partners Collections System. To do this, you should go to Transactions/Other Fees. Here we have added a drop down menu that lists out the different cost due types.

- L - Litigation
- I - Internal Collection Cost
- R - Return Item
- E - EIP/Cohort Right Track
- A - Additional (previously known as other cost)
 - 1 - Customer Defined
 - 2 - Customer Defined
 - 3 - Customer Defined



You will still have the ability from the Transaction/Other Fee Screen to add fees due for Late and Collection fees to a loan account. Fee transactions entered on this screen will be downloaded and posted to the loan account on System III on a daily basis.

Reminder!

Loans that are ‘Placed with an External Agency’ will be removed from the Campus Partners Collections System and flagged with a ‘PC COLLECTIVITY FLG’ of ‘W’ (withhold) on System III if ‘PLACED WITH EXTERNAL AGENCY’ is flagged ‘YES’ on the ‘Event Processing’ table.

The *Collections System Update* is published quarterly, detailing enhancements we have made to the System. An updated manual is available online. If you have any questions, please contact your Customer Service Representative at Campus Partners at 1-800-458-4492.