UPDATE Collections System

Fourth Quarter Enhancements

*Campus Partners is pleased to announce the following enhancements
to the Collections System effective January 5, 2005.*

Payment History

We have added a new 'Payment History' tab to borrower and contact log screens on the Campus Partners Collections System. This new tab has the following information:

- Program number,
- Loan number,
- Sequence number,
- Last Payment Date,
- Last Payment Amount,
- Next Payment Due,
- Amount Due,
- Amount Past Due, and
- Oldest Bill.

You will find the payment date and amount for the last 50 payments the borrower made on System III. You have the option to move between the loans on the Payment History screen by using the right/left scroll arrows to the right of the Seq: (sequence) field.

As with other screens, there is a right/left scroll bar at the bottom of the screen and up/down scroll bar on the right side of the screen to view additional payment history. The print function was also added to this screen.

Custom Letters – Print a Sample Letter

There is a new option on the Custom Letter screen to allow the Collections System administrator to print a sample of any new or existing letter using fictitious information (ie. "Merge codes" and "includes"). This allows the administrator to work with merge codes, includes, and margins from the System Default Table to make sure the letter appears as needed. We added a button to the Custom Letter Screen labeled 'Sample.' You have the option to preview or print the sample letter.

Reminder!!

Cohort and Projected Cohort Loans can be assigned to the Campus Partners Collections System based on a different number of days past due than your Perkins portfolio. For example, within your Perkins portfolio, you may send your cohort loans at 15 days past due and your non-cohort loans at 60 days. Remember that you can assign cohort and projected cohort loans to an individual collector within the Collections System.

Feedback is Welcome!

The Campus Partners Collections System has been developed by you, for you. We welcome your feedback and suggestions for improving this tool. We hope that you have benefited from our quarterly changes. Please contact your Account Representative to submit other suggestions.

We will continue to release enhancements to the Collections System on a quarterly schedule and will provide updated documentation to coincide with system updates.

The *Collections System Update* is published quarterly, detailing enhancements we have made to the System. An updated manual is available at www.campuspartners.com/documentation. If you have any questions, please contact the Help Desk at Campus Partners at 1-800-458-4492 x2111 or helpdesk@campuspartners.com.