DataDirect: FTP

Campus Partners is pleased to provide customers with *DataDirect*, our FTP service, for direct electronic transfer of data files. With *DataDirect*, data files can be transferred between Campus Partners and you. *DataDirect* makes processing data more efficient and accurate, and *DataDirect* is safe and secure.

What is FTP?

FTP stands for File Transfer Protocol. FTP is a process for transferring data files from one computer to another computer.
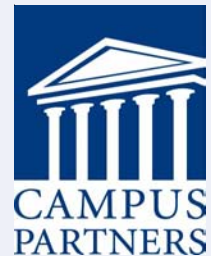
What is *DataDirect*?

DataDirect is the FTP service provided by Campus Partners. To facilitate data transfer with our customers, we use a dedicated FTP server that is located in our Winston-Salem Servicing Center called the WS_FTP Server. The WS_FTP Server is a full-featured FTP server operating on a Windows NT system. The WS_FTP Server complies with Internet standards for FTP, and customers can connect to the server and transfer files using FTP client software such as WS_FTP PRO and WS_FTP LE. Files presented on our FTP Server will be compressed and password protected.

What data files can be transferred using *DataDirect*?

With *DataDirect*, the student loan masterfile, new loans, advances, and miscellaneous transactions (such as separation dates) can be transferred directly between our offices. The masterfile can be used to extract and use a variety of information about the loans in your portfolio. For example, you can isolate past due borrowers in order to send a special letter to them or place an academic hold on transcripts. Both the new loans and advances files are used to transfer new loan and disbursement information directly to us. In addition, data such as separation date changes can be exchanged using *DataDirect*. *DataDirect* allows your data to be processed faster and with improved accuracy.

DataDirect Benefits include:

- Safe and secure, file transfers

- Elimination of human errors associated with manual data input

- Quick transfer of your Student Loan Masterfile, new loans, advances, and separation date changes

For more information about *DataDirect* via FTP, please contact Campus Partners.

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Experts at managing campus-based loan programs for 40 years!